

# Fujitsu DXP: Digital Transformation Platform

## Robotic Process Automation (RPA)

### DXP RPA for the Enterprise

**The challenge of traditional business processes:** How to do more with less? How to be lean without compromising productivity and quality while achieving better results? A large number of repetitive manual tasks tend to lead to errors and mistakes. Automating these manual tasks can significantly improve employee engagement and productivity.

**Solving with DXP RPA:** DXP Robotic Process Automation (RPA) is the RPA component of Fujitsu's comprehensive and unified digital transformation platform. It is specifically built for empowering organizations to automate their tedious and time-consuming manual tasks where businesses can rely on RPA robots to deliver accurate results.

### DXP RPA Features and Benefits

**Deployment Flexibility:** DXP RPA is a containerized and cloud-native technology for optimizing the cost of operating a digital workforce. You can deploy it into either a cloud environment or an on premise environment in your own data center. It is a cross platform tool which can work on both Windows and Linux servers.

**Detailed Audit Trails:** RPA logs can provide you with complete visibility into every RPA process for control and optimization of your RPA robots.

**Flexible Execution:** RPA robots can be executed on-demand or periodically, providing increased productivity for business users and greater ROI for your organization.

**Intelligent Automation:** Working along with other parts of the DXP unified platform (workflow, decision rules, analytics,

and case management) will give you the right technology for an end-to-end intelligent automation.

**Easy Integration:** It is easy to integrate with various OCR engines, AI software, and machine learning modules via Python & R language.

**No Code / Low-Code:** DXP Studio is a low-code IDE for managing RPA Robots. With DXP Studio, DXP Robots can easily be placed into the process flows with minimal or no coding.

### DXP RPA Product Portfolio

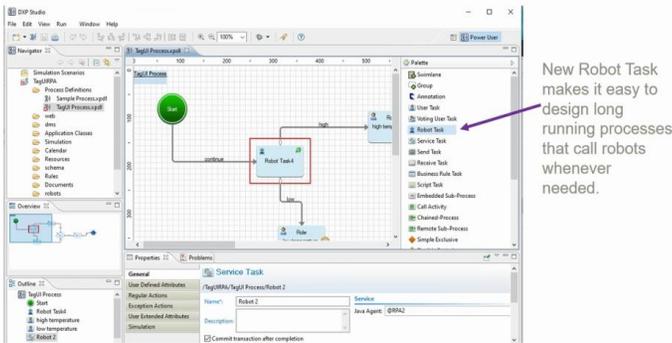
DXP RPA is built to ensure you realize your automation goals and achieve the best return on your investment. From process discovery and implementation to process monitoring and analysis, DXP RPA is always here to help.



**Design:** In this design phase, you'll write "human language" like script to tell your RPA robots exactly what tasks you want them to perform. Then you'll use DXP Studio to map out RPA processes with the RPA robots, and you're set.

**Monitoring & Optimization:** Our web-based DXP RPA Monitor can continually monitor all your RPA processes and robots. Our web-based DXP Analytics will identify the bottlenecks inside your RPA processes to improve them further.

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### DXP RPA Use Cases

DXP RPA can work seamlessly across different applications, platforms, and departments and it doesn't require any modifications to the existing IT infrastructure. Companies don't have to invest heavily to automate their business activities.

Want to see RPA in Action? Below are some real world RPA examples:

**Customer Service:** An RPA enabled customer care systems can interact with different applications to ensure the customer's query reach the right customer care agent for a quick resolution.

**Invoice Processing:** Invoice processing can require a large number of repetitive data entry tasks risking delayed or incorrect payments. RPA can use OCR technology to scan invoices as received, and reconcile the data according to business rules. Human intervention is minimized.

**Sales Orders:** Data consistency across enterprise systems is a challenge for many organizations. Sales executive waste time with repetitive entries in CRM and ERP. Manual processes are error prone and reduce productivity. RPA increases employees' satisfaction by automatically entering sales orders so sales executives can focus on generating more business.

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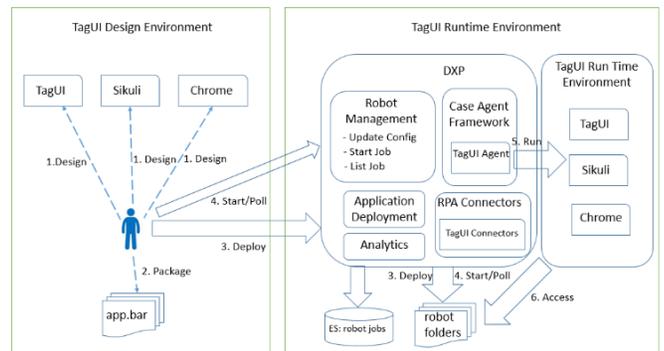
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**Payroll:** Processing payroll is time consuming with many repetitive monthly tasks. This error-prone process can result in inaccuracy causing delays in payment or employee dissatisfaction. RPA can help verify employee data across multiple systems and validate timesheets. It can automate paycheck creations, administer benefits and reimbursements which yielding better productivity and employee satisfaction.

**Price Comparison:** Businesses often need to make purchases in bulk. These costs can have an impact on profits. Companies must conduct time-consuming and complicated product research online to make informed decisions. Thus many companies use RPA to compare prices and product information from different vendors for insights to buy the best value possible.

### DXP RPA and Beyond

DXP RPA excels at automating repetitive manual tasks. It can be extremely useful in your digital transformation toolkit. For example, RPA enabled process can pull data from multiple systems when needed, ensuring faster, more efficient outcomes. It all adds up to real results. A complete digital transformation solution includes other DXP tools as well including DXP Analytics, DXP BPMS, and DXP BRMS. Work smarter and serve customers better: rethink your business processes, one journey at a time. And that's where DXP platform can help.



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